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**Title:** Interim CEO’s KPI Report

**Sponsors:** Suzanne Coffey, William Wolfson

**Indexes:** Office of the Executive

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**Attachments:** 1. EUM Key Metrics Dashboard\_220209\_FINAL, 2. 2-22 Red, Yellow Green Report, 3. Reso 22-052-Explanation of CEO Red and Yellow report (1)

Date	Ver.	Action By	Action	Result
2/9/2022	1	Operations and Resources Committee	Received and Filed	Pass

**Interim CEO’s KPI Report**

Agenda of: February 9, 2022  
Item No.: **2022-052**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
Interim Chief Executive Officer  
Great Lakes Water Authority

**DATE:** February 2, 2022

**RE:** **Interim CEO’s KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Interim Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the February 2022, Interim Chief Executive Officer’s Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Interim Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the ICEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.