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Title: Interim CEO’s KPI Report

Sponsors: Suzanne Coffey, William Wolfson

Indexes: Office of the Executive

Code sections:

Attachments: 1. EUM Key Metrics Dashboard_220112_FINAL, 2. 1-22 Red, Yellow Green Report, 3. Reso 22-012-Explanation of CEO Red and Yellow Report (1)

Date	Ver.	Action By	Action	Result
1/12/2022	1	Operations and Resources Committee	Received and Filed	Pass

Interim CEO’s KPI Report

Agenda of: January 12, 2022
Item No.: **2022-012**
Amount: N/A

TO: The Honorable
Board of Directors
Great Lakes Water Authority

FROM: Suzanne R. Coffey, P.E.
Chief Executive Officer
Great Lakes Water Authority

DATE: January 6, 2022

RE: **Interim CEO’s KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey PE, Interim Chief Executive Officer (ICEO), The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the January 2022, Interim Chief Executive Officer’s Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the ICEO to take such other action as may be necessary to accomplish the intent of this vote.

BACKGROUND

The Interim Chief Executive Officer submits a monthly Report of Key Performance Indicators for the

Great Lakes Water Authority.

JUSTIFICATION

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the ICEO's monthly Report.

BUDGET IMPACT

This item does not impact the GLWA budget.

COMMITTEE REVIEW

This item is being presented directly to the GLWA Board of Directors.

SHARED SERVICES IMPACT

This item does not impact the shared services agreement between GLWA and DWSD.