



## Legislation Details (With Text)

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**Title:** CEO's KPI Report

**Sponsors:** Suzanne Coffey, William Wolfson

**Indexes:** Office of the Executive

**Code sections:**

**Attachments:** 1. EUM Key Metrics Dashboard\_230308\_FINAL.pdf, 2. 3-23 Red Yellow Green Report.pdf, 3. Reso 23-108- Explanation of CEO Red and Yellow Report.pdf

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### CEO's KPI Report

Agenda of: March 22, 2023  
 Item No.: **2023-108**  
 Amount: N/A

**TO:** The Honorable  
 Board of Directors  
 Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
 Chief Executive Officer  
 Great Lakes Water Authority

**DATE:** March 4, 2023

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the March 2023, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.